



Friday, April 5th, 2019

9:15 am	On-Boarding Contractors - Expert Panel Discussion - (Clayton Seymour - (Mike Seiling)
10:30 am	Service Level Improvements such as Concierge Services - Expert Panel Discussion - (Arash Shahi) – (Michael de Lint) – (Dean Findlay)
1:00 pm	Engineering Reports – Review or Reliance - Expert Panel Discussion - (Kyle Bentley) – (Jonathan DeWeerd)
3:15 pm	Reflections, Key Concepts, Best Practices for CBOs - Ralph Kaminski and Grant Brouwer