



Professional Conduct and Illegal Building - Insights with HCRA

Moderator(s): Ben Hartman

DATE: Wednesday, October 2nd, 2024 TIME: 8:30 am

LOCATION: Salon B,B1

GUEST SPEAKERS: Todd Drain - HCRA, Wendy Moir - HCRA, Justin Vetro - HCRA, Prity Chopra - HCRA, Dawn Vanderstarren - HCRA

DESCRIPTION: The Home Construction Regulatory Authority (HCRA) licenses the people and companies who build and sell new homes in the province and regulates their professional conduct. This session will also dive into professional conduct expectations the regulator has for builders and the dangerous practice of illegal building; providing an overview of the HCRA complaints process and how the HCRA is increasing consumer protection by taking action against bad actors who break the rules.

BIOGRAPHY: Todd Drain, Assistant Director of Investigations
Todd Drain is Assistant Director of Investigations at the Home Construction Regulatory Authority (HCRA). With extensive experience in the new home housing industry, Todd specializes in building, developing, and enhancing departmental collaboration and performance. He firmly believes in fostering high-functioning teams through continuous learning and collaboration, which leads to increased employee engagement and expertise.

In his role, Todd oversees the Investigations team at HCRA, addressing matters related to illegal building through a risk-based investigation strategy and a compliance-first approach. He holds a Construction Law Certification and has completed several investigation courses. Todd earned his bachelor's degree from Laurentian University, majoring in Psychology. Outside of work, Todd enjoys working on his family farm and spending time outdoors.

BIOGRAPHY: Wendy Moir, Ceo & Registrar

BIOGRAPHY: Justin Vetro, Acting Manager, Inspections

BIOGRAPHY: Prity Chopra, Acting Manager, Professional Conduct

BIOGRAPHY: Dawn Vanderstarren, Investigator, Investigations

